



LANGUAGE ON DEMAND, INC.

Language on Demand, Inc. is a firm located in Northern Virginia that offers a full range of language/staffing services for federal and commercial clients.



About LOD

We will go above and beyond for your success

LOD specializes in providing a full range of language/staffing services to federal government agencies. We provide agile, responsive, low-risk, and cost effective solutions for translations, interpretations, American Sign Language (ASL) interpretations/CART reporting, bilingual professional staffing, transcriptions, language instruction and cultural training services. LOD executes each project on time with the highest degree of accuracy and diligence within budget. LOD is a GSA Schedule holder and ISO9001:2015 Quality Management/ISO17100:2015 Translation Services certified, Commonwealth of Virginia DMBE, and SBA Certified Minority-Owned firm.



Putting the client's success over our convenience



Executing each project on time, accurately, and within budget



Serving clients and contractors with the utmost respect and responsiveness



Upholding financial integrity and fiscal responsibility as core aspects of corporate professionalism

Certifications

- GSA Schedule holder - Schedule 738 II Contract No. GS10F0231X
- ISO 9001:2015 (Quality Management Systems)
- ISO 17100:2015 (Translation Services)
- SBA-Certified Minority-Owned firm
- Commonwealth of Virginia Department of Minority Business Enterprise (Virginia DMBE Number: 675939)



Awards

- 8(a) Small Business of the Year by USDA Rural Division 2015
- The Best in Biz Awards in 2018 for Fastest-Growing Company of the Year
- Finalist for Dream Big Small Business of the Year Award for 2018
- 2017 Top 100 MBE© by Capital Region Minority Supplier Development Council
- Inc. 5000 Fastest Growing Companies in America 2018



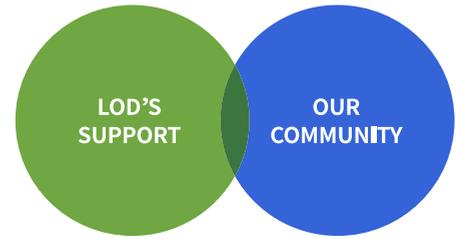
119 Exceptional CPAR ratings

Contractor Performance Assessment Reporting (CPAR) is a system that assesses company's performance and offers the evaluation based on objective data. LOD has consistently achieved high CPAR ratings for our outstanding performance. We earned 119 exceptional ratings in CPAR's subcategories on Quality, Schedule, Cost Control, Management, Regulatory Compliance, and Utilization of Small Business.

DUNS	139-892-702
CAGE Code	3MLV6
GSA Schedule	GS-10F-0231X (126 languages)
Virginia DMBE Number	675939
NAICS Code	541930, 611630, 541611 561311, 561320, 561990

Corporate Social Responsibility

LOD strongly believes that supporting community organizations is a core component of social responsibility. In our proud support of the following groups, we strive to make a positive impact on the community we live in.



ECHO

Ecumenical Community Helping Others (ECHO) is a nonprofit organization in Northern Virginia that aims to serve those who suffer from the effects of long-term poverty as well as those who are experiencing an emergency financial need. This organization distributes donated clothing, school supplies, and household items; offers food and financial assistance in emergencies; and provides counselors to people for emotional support and referrals.



Baby Box Korea

Baby Box Korea is an organization created by Pastor Jong-Rak Lee to protect abandoned newborns. Baby Box Korea provides better alternatives to unfortunate situations by caring for the newborns until they are adopted. This organization also creates monthly care packages for single mothers in need of child-caring support.



American Wheat Mission

American Wheat Mission is a nonprofit organization that supports the independence of people with disabilities through activities such as sign language interpretation and transportation assistance. LOD shares and supports this mission.



Gallaudet University

Gallaudet University educates the deaf and hard-of-hearing. LOD supports this private institution with a yearly donation to its Career Center. Gallaudet's Career Center offers stipends for transportation, meals, and housing for student interns.

TRANSLATION

Go Beyond Word-For-Word Matches

LOD offers experience-based solutions for various translation needs in more than 130 languages. Our clients are drawn from both federal government agencies and commercial industries. By approaching each industry individually, we strive to provide translation services that go beyond word-for-word translation in order to capture cultural nuances and transfer the original meaning to the target audience without compromising the integrity of the translation. LOD guarantees the most accurate translations with our attention to detail via a three-tier quality control system.



130+
Languages

22.8M+
Words translated

Our translation service process



1. TEAM MEETING

Team discussion on the project and specific requirements.



2. INITIAL TRANSLATION

Translation by a professional native speaker with expertise in the specified subject matter.



3. EDITING & PROOFREADING

The translated project is proofread and edited by a professional editor.



4. QUALITY CONTROL

The LOD Quality Assurance Manager finalizes the product.



5. DELIVERY

The products are submitted to the client for final approval.

Our Translators

All of our translators are not only native speakers of a targeted language but also have technical knowledge gained from education and work experience in related fields. Their knowledge ensures that our clients receive translations that contain the original cultural nuances as well as being reader-friendly.

Language on Demand is a corporate member of the American Translators Association (ATA).

Certification

LOD adheres to the ASTM International F2575-14 Standard Guide for Quality Assurance in addition to ISO 17100 to guarantee the quality of each document. All projects are executed with the highest degree of accuracy.

Project management

Our project managers engage in prompt and clear communication throughout the project life cycle. Starting from the reception of an order until earning the final approval of the client, LOD implements a proven and rigorous quality assurance process to ensure we not only meet, but also exceed clients' expectations.

Related Services



Multilingual Desktop Publishing Services

Our Desktop Publishing service excels at meeting clients' exact needs and requirements, optimizing documents for any media formats, including Adobe InDesign, Illustrator, Photoshop, PowerPoint, Keynote, Microsoft Publisher, PDF, etc.



Transcreation

Marketing materials are unique in their texture and context, and our professional team will ensure the tone, style, and conditions of clients' materials are linguistically and culturally conveyed.



Voice-over service

LOD provides voice-over narration recording services in more than 130 languages. For voice-over services, we retain a highly talented team with qualified representatives of various age groups to accommodate clients' specific requirements. Our voice-over talents can accommodate different dialects and accurately convey the nuances of the original style, tone, and cultural significance to the target audience.



Website Localization

LOD understands the importance of websites as being the gateway to success for a business. Our localization services and SME (Subject Matter Expert) translators will help our clients overcome the language/culture barriers to deliver the best solution for website localizations in order to expand our clients' audience in their respective target domains.



Litigation Support

LOD provides document translation for legal matters pertaining to business, including trademark and patent cases between international companies. Our legal translators are subject matter experts who can translate legal documents with the utmost accuracy and industry-specific knowledge.



App/Software Localization

When it comes to translating software, highly specialized skills are necessary to maximize positive user experiences. Our dedicated software translators are equipped with these skills alongside a great well of expertise in software translation.



Video Subtitling & Captioning

LOD offers subtitling and captioning services for any forms of video. Our subtitling and captioning services provide accurate synchronization of the subtitles and attention to cultural appropriateness for the target countries.

INTERPRETATION

A Reliable Interpretation Service For Any Occasion

LOD offers simultaneous and consecutive interpreting services in over 130 languages to entities such as US government agencies, global corporations, professional associations, law firms, and more.

Whether it's a conference, a business meeting with overseas partners, or a visit from a foreign delegation, we provide superior quality interpreters to clients to facilitate communication in their native languages.



130+
Languages

44,700+
Hours interpreted

Our interpretation service process



1. TEAM MEETING

Team discussion on the project and specific requirements.



2. VETTING AND ASSIGNING

Select and assign from a pool of expert interpreters with specialized background knowledge in the respective industry.



3. DELIVERY

Qualified interpreters complete each assignment.

Our Interpreters

Our professional interpreters—with security clearances, certifications, and credentials from the Department of State, AIIC, and the American Translators Association—will guarantee clear and effective communication and services for all occasions, including on-site interpretation, telephonic interpretation, meetings, and conferences.

At LOD, we know that interpretation services require a high level of proficiency with respect to cultural nuances. Our teams' experience prevents mishaps and ensures that our services can meet and exceed clients' expectations for each project.

Related Services



Consecutive Interpretation

Consecutive interpretation services are usually recommended for small group occasions such as legal hearings, business meetings, interviews, seminars, and training sessions that require communication between speakers of two different languages. For consecutive interpretation, the interpreter is positioned near the speaker and will interpret during the speaker's pauses throughout the dialogue. Our expert consecutive interpreters are experienced and equipped with specialized background knowledge to help to convey meaning and nuance accurately to the clients' target audience.



Telephonic Interpretation

LOD's telephonic interpreting service is simple and affordable – anywhere and anytime. Our goal is to ensure Limited English Proficiency (LEP) individuals have the option to communicate with others at their convenience. We offer thousands of professional interpreters fluent in 240+ languages. Our resources include professional interpreters who have been screened to accommodate specific industry practices and terminologies. Client satisfaction means our interpreters will correspond professionally, courteously, and diligently while providing high-quality interpretation.



Simultaneous Interpretation

Simultaneous interpretation is generally used for occasions such as conferences, training sessions, and meetings where more than two languages are spoken. In these cases, our professional interpreters accurately relay meaning and nuance in real-time, supported by their expert background knowledge. They will interpret in unison from a booth via conference audio interpretation equipment.



Equipment Rental

LOD offers equipment rental services to maximize the efficiency of our interpretation services for conferences, conventions, and meetings that need multilingual interpreters along with equipment rental.

Our equipment rentals range from real-time audio and video receivers to interpretation booths and more, including but not limited to:

- Full interpretation booth/tabletop booth
- Dual interpreter consoles
- FM transmitters
- Wireless infrared receivers
- Cables and mixers
- On-site technicians

LANGUAGE INSTRUCTION

Build Your Language Proficiency And Connect To The World

At LOD, we have led over 2,200 language training classes across the US and the world since the inception of our program. These language instruction programs are individualized to cater to the specific needs of each client, thus ensuring their domestic and international success. The programs accommodate students' needs by offering language instruction either at the requested facility or online.



119,470+

Hours of language instruction completed

43,256+

Students instructed

Our language instruction service process



1. CLIENT REQUEST

Identify the exact needs and requirements for the project.



2. SELECT LANGUAGE INSTRUCTOR

Select the most qualified instructor who is best suited for the class' requirements.



3. FIND SUITABLE LOCATION

Prepare a fully equipped facility to accommodate the needs of the students.



4. COORDINATE TO FACILITATE TRAINING

The instructor and students are connected during the process. We develop a curriculum based on the students' needs.



5. MONITOR PROGRESS & EVALUATE PROGRAM

Project manager continuously monitors and adjusts to ensure successful classes. We collect feedback and evaluations at the end of each class for continuous improvement.

Our Language Instructors

Our language instructors are an integral part of our success, which is why we carefully select those who will lead our classes. They are either native speakers or have spent an extended period of time in the countries where the target language is spoken. We require a minimum of two years of teaching experience while many of our instructors have more than ten.

Our language instruction program can be used to teach a single student or a group. We deliver classes from basic familiarization to remediation, intermediate, and advanced. LOD has been contracted to implement language instruction in more than 20 US states and in countries including Japan, South Korea, Belgium, Singapore, and others.

Languages Covered

We have covered over 35 different languages in our past language instruction projects, including but not limited to the following:

Albanian, German, Persian(Farsi, Dari), English, Somali, Arabic(Syrian, Egyptian, Yemeni, Gulf, Iraqi, Levantine, MSA, Saudi, and other different dialects), Spanish(Spanish, Mexican Spanish, Latin American Spanish), Tadjik, Thai, Japanese, Urdu, Swedish, Bengali, Russian, French, Hebrew, Indonesian, Italian, Ukrainian, Portuguese(Brazilian and European), Turkish, Korean, Tagalog, Serbo-Croatian, Dutch, Mandarin Chinese, Chinese, Taiwanese, Vietnamese, Romanian, Mongolian, Hindi, Pashtu, Slovak, Azerbaijani

CULTURAL TRAINING

Broaden Cultural Awareness In Real-Life Situations

The key to successful partnerships with other countries is to understand their cultures and characteristics. At LOD, we offer a unique cultural awareness training program that focuses on cultural sensitivity and practical information. In addition to our language instruction services, we have administered cultural awareness training for the US government on over 100 countries to more than 10,000 military personnel.

Our cultural training service process



1. CLIENT REQUEST

Identify the exact needs and requirements for the project.



2. PROJECT MANAGER ASSIGNED

Select the most qualified instructor who is best suited for the project's requirements. We will provide security training to the instructor if needed.



3. DEVELOP TRAINING MATERIALS

Prepare a fully equipped facility to accommodate the needs of the students.



4. SELECT QUALIFIED TRAINER

The instructor and students are connected during the process. We develop a curriculum based on the students' needs.



5. CHECK LOGISTICS

Contact the client as needed for logistics. Relay all information to the trainer. We make a final check with the client and the trainer before the start of the training.



6. FEEDBACK

Receive feedback from students, the client, and the trainer for continuous improvement.



30,183+

Hours of culture training completed

1,918+

Audiences attended

Our Cultural Trainers

Our professional trainers are chosen for our cultural awareness program due to their extensive experience in a targeted culture. Their familiarity with the culture stems from a native background or years of residency. Their experiences come from their former work with the military, international businesses, foreign services, and immersive graduate educations.

Our training goes beyond teaching about cultural differences. They include practical exercises designed for applying intercultural understanding in real-life situations.

Our Training Materials

We develop PowerPoint materials that cater to the specific needs of clients' projects, such as—for example—narration from our talented voice actors. Whatever we do, it will contain the most useful and reliable information to perfectly suit their project requirements. Our PowerPoint training materials play a significant role in our cultural awareness training. We achieve top-tier quality control by using a subject matter expert and two editors on every project to ensure that we provide a high-quality product for every client.

STAFFING

The Right People At The Right Place

LOD offers reliable and trustworthy staffing services of linguists, intelligence analysts, and social media analysts to support various missions of the government. We are confident in our ability to provide linguists/analysts with a superior quality technical approach that meets or exceeds all of the performance work requirements by using tools and best practices such as a quality control plan, program management plan, and staffing plan with clearly defined lines of communication.

Our Recruiting Process of Linguists & Intelligence Analysts

Our rigid selection process allows us to efficiently hire and retain qualified analysts who are prepared for various missions in the US or abroad. By giving continuous training in job-specific areas to all of our analysts, we help them to be highly adaptable and eager to embrace their assigned missions. In addition, we communicate with our clients throughout the project to ensure that we provide a core team that exceeds all expectations.

LOD's excellent reputation amongst linguists for providing training, clear instructions, and on-time payment enables us to recruit and retain the best language service professionals in the industry.



Related Services

Linguist Staffing

Our linguist staffing service provides clients with the most qualified linguists to support them in any challenging missions that require linguistic solutions. Our linguists will offer high-quality of translation, interpretation, and transcription services for a variety of materials and circumstances. These include court hearings, case preparation, commission hearings, medical interviews, witness interrogation, international meetings, and more. Our linguists have also gone through the security clearance process so that they may work with classified materials, including Top Secret documents.

Intelligence Analyst Staffing

Our intelligence analysts staffing service is for projects that require an expert understanding of any regional situation. LOD intelligence analysts are all highly qualified and skilled at raising awareness on regional affairs. They strive to provide our clients with an in-depth understanding of military, political, and security-related issues with their sound, well-sourced assessments. Each analyst is capable of monitoring and examining information that may affect decisions regarding various operations. All LOD intelligence analysts possess Top Secret/SCI security clearances processed through the relevant agencies.

Web Engagers

Our engagers are all bilingual subject matter experts and skilled in informing foreign audiences of the key themes on social media. Our engagers are always focused on sustaining engagement with key communities, analyzing trends on social media within those communities, and reporting their findings.

TRANSCRIPTION

Convert Audio Files To Text With The Utmost Attention To Accuracy

At LOD, we offer speedy and accurate transcription services for English and various other languages. Our transcribers are skilled in documenting recorded audio materials into text format and can also provide side-by-side translation for audio transcriptions.

LOD's transcribers have vast experience in various media formats including MP3, MP4, WMA, AAC, WAV, VHS, DVR, CD, DVD, etc. Our transcribers have a wealth of real-world experience providing legal, business, investigative, and other areas of transcription services with the utmost accuracy.

Our transcription service process



1. TEAM MEETING

Team discussion on the project and specific requirements.



2. INITIAL TRANSCRIPTION

Transcription is provided by our qualified transcribers.



3. EDITING & PROOFREADING

Transcribed text is proofread and edited by the reviewer.



4. QUALITY CONTROL

LOD QA Manager conducts final inspection to guarantee product quality.



5. DELIVERY

All products are submitted to the client for final approval.



253K

Pages of transcription provided

Our Transcribers

Our professional transcribers do not rely on machine transcription; instead, they manually transcribe with the utmost care and thoroughness with their experience and skills. The process involves converting audio files to editable text that has been carefully annotated with every speaker labeled. At LOD, we maintain a quality control program to ensure our services are performed per clients' requirements.

At LOD, we value clients' confidentiality as our priority. We understand that clients' information can be highly sensitive and require extra measures for security. LOD will always take proper security measures to store clients' files and limit access to authorized personnel only.

Our transcription services cover (but are not limited to):

- Conference, seminar, workshop
- Webinar proceedings
- Business meetings, panel discussions
- Focus group discussions
- Interviews, speeches, lectures
- Calls and teleconferences
- TV/radio programs
- Press briefings, media availability
- Technical and legal topics

AMERICAN SIGN LANGUAGE (ASL)

Bridging The Gap Between Two Cultures

Language on Demand provides high-quality American Sign Language interpreting services to federal and commercial agencies in the DC Metropolitan Area as well as other major US cities.

We offer both general and technical ASL interpretation services for the hard-of-hearing community. Our technical ASL interpreters specialize in scientific, medical, and other subject-specific matters.

LOD knows that success in interpreting for the deaf community depends on understanding the four main components involved in ASL interpretation—language, behavioral norms, values, and traditions—as well as how those components are related to the client.

Our ASL service process



1. RECEIVE THE REQUEST

Receive detailed information related to the assignment and make sure LOD understands the client's expectations to the fullest extent.



2. TEAM MEETING

Team discussion on the project and specific requirements.



3. ON BOARDING

Reach out to RID/NAD certified ASL interpreters who meet client's requirements.



4. SCHEDULING

Secure an interpreter upon client's approval.



5. PREPARATION

Provide all assignment-related information including any acronyms to ASL interpreters for better understanding of the client's needs.



66,000+

Hours of ASL interpreting

Our ASL Interpreters

Our professional interpreters have been certified by the National Registry of Interpreters for the Deaf (RID) and the National Association for the Deaf (NAD). All LOD ASL interpreters go through an intensive review by our staff and have college degrees (A.A., B.S., M.A., or M.S.). To ensure successful and efficient ASL interpretation services, our interpreters are given background information, specific meeting agendas, relevant vocabularies and acronyms prior to an assignment date so they will be prepared to give the best performance possible. Our ASL interpreters can be trusted to provide the highest quality of professionalism for clients' ASL interpretation needs.

VRI Service

LOD understands that the needs of the deaf and hard-of-hearing communities are enormous and sometimes those needs require modern technologies. At LOD, in addition to on-site ASL interpreters, we offer a Video Remote Interpreting (VRI) service. This service can instantly connect deaf and hard-of-hearing communities with real-time ASL interpreters. Using digital screens and internet access, VRIs bring the professional service of expert ASL interpreters to our clients' mobile device, laptop, or any other device that connects to the internet. This has proven to be especially beneficial to communities that do not have access to on-site ASL interpreters or urgently need ASL interpreting services.

Bringing Equal Access To Hearing/Vision-Impaired Communities

Communication Access Real-Time Translation (CART) is the transcription of spoken speech into readable English text, in real-time, for an audience to read.

The transcribed English text may be displayed in various forms and on different screens including mobile devices, laptops, large screens via projectors for an entire audience, and so on.

We provide CART services both on-site and remote to accommodate hearing-impaired audiences in multiple settings, including specialized, technical, scientific, legal, and information technology-related meetings, training sessions, and conferences.

Our CART service process



1. RECEIVE THE REQUEST

Receive the request from the client and make sure we have all the necessary information.



2. TEAM MEETING

Team discussion on the project and specific requirements, such as the need for certification, type of assignment (on-site vs. remote), date, and time.



3. ON BOARDING

Reach out to CART reporters and make sure that they are suitable for the assignments.



4. SCHEDULING

Select an available CART reporter who meets the client's preferences.



5. PREPARATION

Provide all assignment-related information including any acronyms to CART reporters for better understanding of the client's needs.



7,300+

Hours of CART service provided

Our CART Reporters

Our CART reporters are culturally aware, cognizant to the needs of the deaf community, and adaptable to distinct situations and circumstances. To adhere to each client's requirements, our CART reporters provide both on-site and remote services with the latest stenotype machines, laptops, and real-time software. They facilitate the instant translation of spoken word into English text for the hard-of-hearing so they may have access to information without delay.

Braille

In addition to deaf communities, we also extend our expert and professional Braille services to the blind. We carefully and accurately transcribe government, health and insurance, banking and finance, restaurant menus, bills, and more materials into Braille texts. LOD offers Braille services at competitive rates as we strive to support the blind communities in a way that only we can. For more information about this service or to get a quote, contact us at LOD.

Our Clients

Rely on our cutting-edge solutions for clients' linguistic needs.

Our goal at LOD is to help our clients resolve their challenges and needs by administering custom and unique solutions. Regardless of whether clients are hosting international meetings, having needs for bilingual staffing, or language/culture programs, we are proud to offer superior results, on-time delivery, and unprecedented customer service from government agencies to global companies.



Department of the Navy

Improved global engagement by delivering Language Instruction over 25 languages and Cultural Training covering over 50 countries to U.S. Navy sailors in the U.S. and in countries abroad.



Office of Military Commissions

Provided cleared linguists for interpretation, translation, and transcription support services for commissions hearing, court room and case preparation.



USAID

Provided interpretation, translation and transcription services for Syrian/Iraqi Arabic language, in addition to providing analytical and cultural assistance in Washington D.C. and in Middle East.



Department of Housing and Urban Development

Provided translation, interpretation, ASL, CART, and braille services nationwide for all HUD locations for Limited English Proficiency (LEP) individuals and deaf individuals.



Food and Drug Administration

Provided transcription, translation, interpretation services for multiple program offices. ASL and CART services were provided for deaf and hard of hearing staffs located nationwide to assist with their daily operations.



Department of Homeland Security

Provided transcription with cleared transcribers, translation, and CART services with cleared CART reporters to accommodate hearing impaired employees.



NASA

Provided remote and onsite captioning services along with personnel, equipment, and software in support of NASA Goddard Space Flight Center's Greenbelt Facility and transcription services.



Department of State

Provided 8 FTEs Web Engagers in various languages to support foreign communication activities to advance foreign policy objectives. Provided transcription and translation services in Oriya, Pidgin, Gujarati, and more.



Nuclear Regulatory Commission

Supported agency-wide services for translation, interpretation, ASL, CART, Braille, court reporting, multimedia services, 508 compliance and language instruction in all languages to assist non-English speakers.



Defense Intelligence Agency

Provided all-source counterintelligence analysts to deliver regional situational awareness through analytical assessments.



Department of State

Delivered in-person and virtual German language instruction to U.S. government personnel in Germany, with services including level assessments, personalized learning support, and progress monitoring.



NAVFAC FAR EAST

Provided expert Japanese and Korean translation and interpretation services for business, legal, and technical materials, as well as meetings, conferences, training, and client consultations.



Federal Communications Commission

Provided American Sign Language interpretation (ASL) services and communication access real-time translation (CART) services to assist day-to-day operations.



Department of Treasury: FinCEN

Provided interpretation, translation, and foreign language classes to support FinCEN staff.



Customs Border Protection

Provided translation services in 22 different languages in support of the mission and requirements of the Customs & Border Protection (CBP) Electronic System for Travel Authorization (ESTA) Program Management Office (PMO).



Department of Defense

Provided American sign language interpreter services to assist hearing impaired employees with day-to-day interaction with others for meetings, structured training, and other events.



Department of Transportation

Supported all-language translation and interpretation services to the agency's international exchange programs.



Broadcasting Board of Governors

Provided shortwave scheduling support requiring intimate knowledge of the agencies broadcasting schedule transmission assets scheduling software, as well as in-depth knowledge of High Frequency (HF) propagation.



Department of Veterans Affairs

Provided a team of professional readers to assist with visually impaired employees working at VA by ensuring formatted letters and forms are correct, and assisting in other reading materials.



Federal Trade Commission

Prepared training for global engagement by delivering Language Training to U.S. government personnel.



Defense Threat Reduction Agency

Provided Hebrew translation services for Deployable Training Support and Integration.



Social Security Administration

Provided interpretation service during law judge hearings in multiple languages providing highly qualified interpreters.



Department of Justice

Provided translation, interpretation, and transcription services in all languages for witness interviews and grand jury hearings.



Department of Agriculture

Supported English to Spanish translations of USDA's agency-wide official documents and forms.



Federal Bureau of Investigation

Provided American Sign Language (ASL) interpretation, transcription, and reading services for FBI employees with visual and hearing impairments by interpreting staff meetings, all-employee meetings and training, case-related interviews, and etc.



Department of the Army

Provided in-person and virtual foreign language instruction to U.S. Army personnel, in over 40 languages, with mission-focused curricula covering speaking, listening, reading, and writing skills.



Mission Installation Contracting Command

Provided COB mission readiness exercise support services that stimulate real-world conditions by deploying role players in support of the Navy.



Millennium Challenge Corporation

Supported French interpretation services and equipment rentals for infrastructure workshop conferences.



Department of Health and Human Services

Supported linguistic services including Translation, Braille, Voiceover, Website, Localization, Subtitling, and Captioning.



NASSP

Provided simultaneous interpretation services in multiple languages for National Community Service Award Programs in Washington, D.C.



Institute of International Finance

Provided high-level simultaneous interpreters for international meetings involving global financial topics and issues.



Department of Education

Provided American Sign Language Interpretation services during the Center for Faith Based and Community Partnership's Interfaith Campus Challenge Event to be held at Howard University in Washington, DC.



Internal Revenue Service

Provided Nationally Certified American Sign Language Interpreters in response to Requests for Accommodations made pursuant to the Americans with Disabilities Act (ADA).



Naval Safety Center

Provided translation and desktop publishing services from English to Japanese of Asbestos related training material (student guides.) The translated materials included highly technical terminologies.



Joint (IED) Defeat Organization

Provided simultaneous interpretation services between English and Spanish speaking - Senior Leadership for the Colombian Senior Leader Visit.



Department of the Air Force

Provided 2 FTE Japanese-English medical interpreters and liaisons supporting medical interpretation, translation, patient escort, and emergency response services.

Client Testimonials

What clients say about us

LOD strives to continuously improve our professionalism by offering more solutions to businesses and their ever-changing needs. See what our clients from global companies to government agencies say about us.



“Your detailed translations were truly phenomenal. Your efforts provided a positive environment that greatly enhanced the Staff Talks and contributed to our important strategic relationship.”

Mark A. Clark, *Brigadier General & Director of Strategy & Plans Division*
Marine Corps

“Thanks for your excellent service for our deaf and hard of hearing employees. Under your support, our program excelled and your service delivery exceeded our expectations. On behalf of the Food and Drug Administration, thank you for providing wonderful service and enhancing our program.”

Carol Moulton *Director of Office of Operations*
Food and Drug Administration

“Thank you for continuing to make sure that customer service comes first. Having the interpreter on site and available when scheduled makes a difference in being able to fully leverage his/her services. I am clear that LOD gets that and this is one of the reasons we are happy to keep doing business with you.”

Zachary Wineman *Interpreter Services Coordinator*
Department of Navy

“...For enhancing the mutual understanding between foreign participants and the Americans with whom they meet and for superior performance...”

Lucy Weber *Director, Office of International Visitors Bureau of Educational and Cultural Affairs*
Department of State

“It has been a pleasure working with your company over the past few years. You provided outstanding service delivery and customer service support.”

Anthony Wimbush *Contracting Officer*
Food and Drug Administration

“Impressed with the page to page correlation between the English version and the Japanese version, making the review process a lot easier. The overall quality was impressive of this first draft. The end-user requested that I express their congratulations for LOD’s great work!”

Carol Walls Sr. *Civil Rights Specialist, Outreach Coordination and Compliance Programs*
Nuclear Regulatory Commission

“The quality of translation services provided was very high. The translators did a fantastic job.”

Shimeda Todd *Staff Assistant*
Department of Treasury: FinCEN

“It’s been a pleasure working with Language on Demand; your professionalism, flexibility and commitment to excellence has allowed our deaf and hard of hearing community to enjoy a level of superior interpreting and CART services that will not be easily surpassed.”

William Lee *Contracting Officer Representative*
Food and Drug Administration

“Excellent Job! I will be doing business with you in the future. I have already referred two people to you.”

Major Justin R. Holbrook *International Health Specialist, Office of the Command Surgeon*
Department of Army

“I just want to reiterate that LOD has been one of the best companies that I have worked with, and I hope that the FBI and LOD can work together in the future.”

Brian Chrostowski *Supervisory Contracting Officer*
Federal Bureau of Investigation

“Thank you so very much for accommodating our urgent request. We greatly appreciate your company’s assistance and your intervention on our behalf with the translator.”

Michael Bess *Senior Policy Advisor for International Relations, Office of the Director*
Department of Treasury: FinCEN

“Thank you for the terrific, high quality translation services. We at MCC were very impressed by the excellent service you provided our participants, and we wanted to acknowledge your part in making our Agriculture College such a success. We look forward to using your services for future MCC events.”

Jolyne Sanjak *Deputy Vice President, Technical Services Division*
Millennium Challenge Corporation



US Headquarters

7630 Little River Turnpike #605,
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Japan Branch

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Korea Branch

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